

INTEGRATED PERFORMANCE REPORT

PROGRAMME AREA: CORPORATE AND CUSTOMER SERVICES

CABINET

12TH JANUARY, 2006

Wards Affected

County-wide

Purpose

To receive a progress report on the performance and other management activity necessary to successfully implement the Corporate Plan.

Key Decision

This is not a Key Decision.

Recommendation

THAT progress in implementing the Corporate Plan and towards a fully integrated performance management system be noted.

Reasons

The Council's Corporate Plan sets out the Council's objectives, priorities and targets for the three years 2005-08. The Annual Operating Plan (AOP) is the detailed action plan for the first of these years, 2005-06. This report summarises progress so far in the first eight months of this operating year.

Considerations

1. The majority of the ambitions in the Herefordshire Plan will be delivered through cross-service partnership working. The Corporate Plan and AOP reflect this, and represent the Council's contribution to the successful delivery of the Herefordshire Plan. Bringing all of the Council's service and financial management together in an integrated format encourages managers to work cooperatively, with mutual support where necessary, and also ensures that the whole managerial effort is directed towards pursuit of the agreed corporate objectives. Development work on the creation of a Performance Management Framework for and with the Council's principal external partners is now in hand, including the provision of a more comprehensive IT-based approach.
2. The layout of the AOP table has been changed slightly since it was last presented to Cabinet on 1st September, 2005 and there are other minor changes to format. In particular, as Cabinet requested, each performance indicator has been numbered, with appropriate cross-referencing of red-light indicators between the Integrated Performance Report and the full details in Appendix A. It is hoped that these changes will make it easier for Members to assimilate what is necessarily a large

Further information on the subject of this report is available from
Steve Martin, Corporate Policy and Research Manager on 01432 261877

amount of information. Work is continuing to refine the approach of the 2006/07 Operating Plan.

Alternative Options

For practical purposes there is no realistic alternative approach to be considered. The Local Area Agreement, to be successful, must rest on integrated performance management, and the recent CPA results confirm the importance of this.

Risk Management

As above, good integrated performance management produces efficiencies, and encourages successful partnership working. Its absence makes these benefits harder to achieve.

Consultees

Relevant internal officers have been consulted. No external consultation has been felt necessary.

Background Papers

None identified.